

Accessibility Statement

City Pay it Forward is committed to ensuring that our website is accessible to as many people as possible. We aim to meet recognised standards of accessibility and usability so that all visitors, including those with disabilities, can use our online services and information.

Our Commitment

We want our website to be a positive experience for all users. This means you should be able to:

- Navigate most of the website using a screen reader or keyboard.
- Adjust text size, colours, and contrast using your browser settings.
- Access text alternatives for non-text content (such as images).
- Use clear headings and logical structure for navigation.

We continue to review and improve our site to maintain and enhance accessibility.

Areas for Improvement

While we aim to meet WCAG 2.1 AA standards, some older documents or third-party content may not yet be fully accessible. We are working to update materials and ensure future content meets these standards.

Feedback and Contact Information

If you encounter any accessibility issues or need information in a different format (such as large print, easy read, audio recording or braille), please contact us:

Email: info@citypayitforward.com

Postal Address: City Pay it Forward, 2 Bagleys Lane, London SW6 2AS